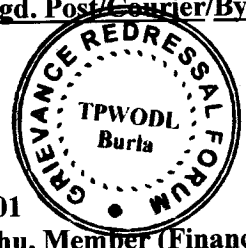


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



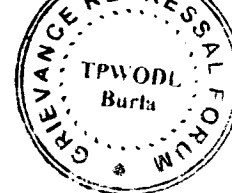
Ref: GRF/Burla/Div/SEED/ (Final Order)/ 21504

Date: 30/11/2024

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/803/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Late Loknath Sarangi C/O-Sovagini Sarangi At-Samasingha, Po-Kadaligarh Ps-Rairakhhol Dist-Sambalpur		4164-3112-0001	
3	Respondent/s	S.D.O (Elect),Rairakhhol			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	17.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	17.11.2024			
9	Date of Order	29/11/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			



red

For the Complainant- Late Loknath Sarangi
Represented by Sovagini Sarangi

For the Respondent - SDO(Electrical), Rairakhol, TPWODL.

GRF Case No- BRL/803/2024

Late Loknath Sarangi
C/O- Sovagini Sarangi
At-Samasingha, Po-Kadaligarh
Ps-Rairakhol
Dist-Sambalpur
Consumer No-4164-3112-0001

VRS

SDO(Electrical), Rairakhol, TPWODL.

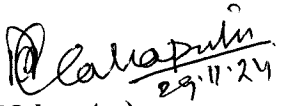
COMPLAINANT

OPPOSITE PARTY

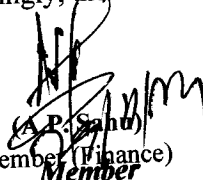
The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handling procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.


Accordingly, the case is disposed of.


B. Mahapatra
(Co-Opted Member)

Grievance Redressal Forum
TPWODL, Burla - 768017


A.P. Sahoo
Member (Finance)

Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)

Grievance Redressal Forum
TPWODL, Burla - 768017

1. Late Loknath Sarangi, C/O- Sovagini Sarangi, At-Samasingha, Po-Kadaligarh, Ps-Rairakhol, Dist-Deogarh.
2. Sub-Divisional Officer (Elect.) Rairakhol, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(8), GRIDCO Colony, P.O:Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.

E-mail: grf.burla@tnwesternodisha.com

GRIEVANCE REDRESSAL FORUM

Received

Complaint No. _____

No.

Dt.

TPWODL, Burla

4164-3112-0001

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

✓ 4164 3112 0001
✓ Lokanath Sarangi
At: Samasimha, Raipurkhola Pin - 768106
Dist: Sambalpur

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

ESO, Raipurkhola.

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ଆମର ଅଭିଯୋଗ ଏହିକି ଯେ ପୂର୍ବ କର୍ମଚାରୀ ଦିଲ୍ ଆସନ
ଆସନ ଆସନ କର୍ମଚାରୀ ଦିଲ୍ ଆସନ ପୂର୍ବ ଦିଲ୍ ଆସନ
ପରେ ଦିଲ୍ ଆସନ ପୂର୍ବ ଦିଲ୍ ଆସନ (କର୍ମଚାରୀ ସଂସ୍ଥା) ଏବଂ ଦିଲ୍
ଦିଲ୍ ଆସନ ପରେ ସଂସ୍ଥା ଦିଲ୍ ଆସନ ଦିଲ୍ ଆସନ କର୍ମଚାରୀ
(4) Relief sought for.

ହେଉଥିବା
Souravjitri
Sami

(5) Any interim relief sought for, pending final decision.

No.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

(7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambalpur

Date: -

18/11/2024

Signature of the Applicant

7735417133

w/o ✓ Lokanath Sarangi